

William F. (Bill) Howard

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Mr. Howard serves as the director of the Civil Service Employees Association (CSEA) employee benefit fund in Latham, New York. The fund administers dental, vision and a package of miscellaneous benefits for more than 260,000 members and their families. Before joining CSEA in 2008, he served as a key advisor to two New York governors and was chief of staff of the New York State Office of Homeland Security. Mr. Howard directed the state response to the 9/11 attacks and managed 40 nationally declared disasters in the state from 1998 to 2008. He is the author of several books on topics concerning military history and has contributed articles to *Benefits Magazine* and other human resource publications. Mr. Howard recently published a new book, *The Battle of Ball's Bluff: All the Drowned Soldiers* (History Press: 2018).